

WORKFORCE PLANNING AND FORECASTING

Cape Town - South Africa
30 - Nov 2026 - 04 - Dec 2026
\$5,500



GENTEX®
TRAINING CENTER



Introduction

In today's dynamic business environment, an accurate and strategic workforce plan is no longer a luxury, but a necessity. Effective workforce planning ensures your organization has the right talent in the right place at the right time, enabling you to adapt to changing market conditions, achieve strategic goals, and maintain a competitive edge. This intensive five-day program, offered by Gentex Training Center, equips HR professionals, managers, and business leaders with the knowledge and skills needed to develop and implement effective workforce plans. Through interactive workshops, case studies, and practical exercises, participants gain the ability to forecast future talent needs, identify potential skill gaps, and develop strategies to bridge those gaps.

Workforce Planning and Forecasting Course Objectives:

- Master the core principles of workforce planning and its role in organizational success.
- Gain a comprehensive understanding of the different stages of the workforce planning process.
- Develop proficiency in analyzing internal and external data to forecast future workforce needs.
- Explore various methods for identifying potential skill gaps and talent shortages.
- Master the art of developing and implementing strategies to address identified skill gaps.
- Understand the impact of organizational changes, such as mergers and acquisitions, on workforce planning.
- Analyze real-world case studies to apply workforce planning and forecasting principles in practical scenarios.
- Formulate a personalized action plan to develop and implement a workforce plan within your organization.



Course Methodology

This interactive program utilizes a participant-centric approach. It blends lectures from workforce planning experts, interactive workshops, real-world case studies, group discussions, role-playing exercises, and collaborative planning sessions. Participants actively engage in analyzing data, forecasting trends, developing workforce plans, and practicing communication strategies for gaining buy-in from stakeholders. Through experiential learning, participants gain the practical skills and theoretical knowledge needed to become champions of workforce planning, ensuring their organizations have the talent they need to thrive in the ever-changing business landscape.

Who Should Take This Course

- HR professionals seeking to develop and implement strategic workforce plans.
- Managers and leaders interested in understanding how workforce planning can support their teams and business goals.
- Business leaders interested in optimizing human capital investments and ensuring a future-proof workforce.
- Anyone interested in gaining the knowledge and skills to contribute to a strategic workforce planning process.

Workforce Planning and Forecasting Course Outline:

Day 1: The Power of Planning: Optimizing Your Workforce for Success

- Unveiling the Importance of Workforce Planning for Organizational Strategy and Performance

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- Exploring the Benefits of Effective Workforce Planning: Cost Savings, Improved Talent Acquisition, and Increased Productivity
- Understanding the Different Stages of the Workforce Planning Process

Day 2: Gathering Intelligence: Analyzing Data to Forecast Future Needs

- Mastering the Art of Data Analysis: Utilizing Internal and External Data Sources to Forecast Demand
- Exploring Market Trends, Demographic Shifts, and Technological Advancements Impacting Workforce Needs
- Developing Skills for Identifying Potential Skill Gaps and Talent Shortages

Day 3: Bridging the Gaps: Strategies for Addressing Workforce Needs

- Exploring Different Strategies for Addressing Skill Gaps: Recruitment, Training, and Development
- Developing Succession Planning Programs to Ensure Smooth Transitions as Employees Retire or Move On
- Mastering the Art of Scenario Planning for Adapting to Unexpected Changes

Day 4: Implementation and Communication: Putting Your Plan into Action

- Developing a Comprehensive Workforce Plan with Clear Actionable Steps and Timelines
- Mastering Communication Strategies to Gain Buy-In and Support from Stakeholders





- Utilizing Metrics and Key Performance Indicators (KPIs) to Measure the Success of Your Workforce Plan

Day 5: Building a Sustainable Future: Continuous Improvement and Strategic Alignment

- Understanding the Importance of Continuous Monitoring and Adjustment of Your Workforce Plan
- Aligning Workforce Plans with Overall Business Strategy and Organizational Goals
- Exploring Best Practices for Building a Culture of Workforce Planning within Your Organization

Conclusion

By successfully completing this comprehensive program offered by Gentex Training Center, participants gain the knowledge and practical skills needed to become key contributors to their organization's workforce planning efforts. They will be equipped to forecast future talent needs, develop strategic plans, and bridge skill gaps, ensuring their organization has a workforce prepared to meet the challenges and opportunities of the future.