

# THE GOVERNANCE & RISK MANAGEMENT IN THE PUBLIC SECTOR



**GENTEX<sup>®</sup>**  
TRAINING CENTER



## Introduction

The Governance & Risk Management in the Public Sector Training Course gives public officials and governance professionals the tools to lead government entities with integrity and resilience. Public bodies manage public money, deliver essential services, and answer to citizens, ministries, and oversight bodies at the same time. This course connects governance structures with practical risk management, so decisions rest on evidence and accountability. Furthermore, it explains how to build control frameworks, manage public funds wisely, and respond to crises without losing public trust. As a result, participants leave with methods they can apply in ministries, agencies, and state-owned entities.

## The Governance & Risk Management in the Public Sector Course Objectives

- Explain the principles of public-sector governance and their legal basis.
- Apply the ISO 31000 risk management framework to public services and programmes.
- Align risk practice with the COSO internal control framework and the three lines model.
- Clarify the roles of ministers, boards, accounting officers, and audit bodies.
- Assess integrity, transparency, and accountability requirements in public spending.
- Build and maintain a public-sector risk register and risk appetite statement.
- Design internal controls for procurement, grants, and service delivery.
- Interpret audit findings, performance reports, and value-for-money reviews.
- Apply business continuity and crisis management methods to public services.
- Measure governance maturity and prepare improvement plans.

## Course Methodology

- Interactive lectures with public-sector governance and risk case studies.

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- Group workshops on risk registers, control matrices, and integrity frameworks.
- Simulated oversight meetings and audit follow-up scenarios.
- Self-assessment tools and governance maturity checklists.
- Structured peer discussion with facilitator feedback on live public-sector challenges.

## Who Should Take This Course

- Senior officials and directors in government ministries and agencies.
- Board members and executives of state-owned enterprises.
- Risk, governance, and compliance officers in the public sector.
- Internal auditors and inspectors in government bodies.
- Finance and budget officers managing public funds.
- Legal advisors and programme managers in public administration.

## The Governance & Risk Management in the Public Sector Course Outlines

### Day 1: Foundations of Public-Sector Governance

- Core governance principles in government and public administration.
- The legal and constitutional basis of public accountability.
- Governance, risk, and compliance (GRC) as one integrated system.
- Roles of ministers, boards, accounting officers, and audit institutions.
- The three lines model applied to public entities.
- OECD governance principles and national public governance codes.
- Case study: a public governance failure and its lessons.





## Day 2: Risk Management in Public Services

- The ISO 31000 framework, principles, and risk process.
- Identifying strategic, operational, financial, and compliance risks in government.
- Building and maintaining a public-sector risk register.
- Risk appetite and tolerance for public money and services.
- The COSO internal control framework and its components.
- Risk-based internal audit and inspection in government bodies.
- Workshop: constructing a risk register for a public programme.

## Day 3: Integrity, Transparency, and Accountability

- Codes of conduct and ethics for public officials.
- Conflict of interest: registers, disclosure, and recusal.
- Transparency, open data, and citizen reporting channels.
- Fraud and corruption risk in procurement and grants.
- Whistleblowing protection and investigation protocols.
- Internal control design for public spending and service delivery.
- Value-for-money reviews and performance audit basics.

## Day 4: Oversight, Audit, and Public Reporting

- Audit institutions, mandates, and independence.
- Reading audit findings and building corrective action plans.
- Financial reporting and budget oversight for public bodies.
- Performance measurement, KPIs, and service quality indicators.
- Risk dashboards, heat maps, and management reporting.

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- Communicating risk and governance results to stakeholders.
- Workshop: preparing a corrective action plan after an audit finding.

## Day 5: Resilience, Crisis Management, and Governance Improvement

- Business continuity management for essential public services.
- Crisis management, incident response, and emergency coordination.
- Digital governance, data protection, and cybersecurity oversight.
- Sustainability and ESG considerations in public programmes.
- Governance maturity models and self-assessment.
- Preparing a governance and risk improvement roadmap.
- Course review, assessment, and action planning.

## Conclusion

By successfully completing The Governance & Risk Management in the Public Sector, participants will gain a strong understanding of public-sector governance, risk management, integrity, and oversight. They will also acquire practical methods for building risk registers, designing internal controls, and responding to audit findings. In addition, the course strengthens confidence in managing crises and protecting public trust. Gentex Training Center delivers this programme with a strong focus on real government practice and measurable improvement.

## FAQs for The Governance & Risk Management in the Public Sector course





## Q1 What is the "Governance & Risk Management in the Public Sector" course about?

It is a five-day programme that connects governance structures with practical risk management in government. It covers accountability, integrity, internal control, audit oversight, and crisis resilience, so public officials can protect public money and deliver services reliably.

## Q2 What are the key benefits of the "Governance & Risk Management in the Public Sector" course?

Participants gain a structured way to manage public-sector risk instead of reacting to incidents. The course strengthens accountability and transparency, reduces fraud and waste in public spending, improves audit outcomes, and helps entities meet oversight expectations while protecting public trust and service continuity.

## Q3 What skills will I gain from the "Governance & Risk Management in the Public Sector" course?

Participants gain public-sector governance and accountability, risk identification and assessment, internal control and integrity framework design, and audit oversight, crisis management, and resilience planning. These four skills together cover the full governance and risk mandate of public entities.



## Q4 What tools, methods, or standards are covered in the "Governance & Risk Management in the Public Sector" course?

The course covers the ISO 31000 framework, the COSO internal control framework, the three lines model, OECD governance principles, risk registers, risk appetite statements, conflict-of-interest registers, control matrices, KPI and value-for-money reviews, heat maps, and governance maturity models.

## Q5 How is the "Governance & Risk Management in the Public Sector" course applied in real-world practice?

Participants apply the methods in their own entities. They build risk registers, design controls for procurement and grants, prepare corrective action plans after audits, set service-level KPIs, and test business continuity plans. Many leave with a governance improvement roadmap ready to implement.