

RISK-BASED KPIS & GOVERNANCE PERFORMANCE INDICATORS



GENTEX[®]
TRAINING CENTER



Introduction

Risk-Based KPIs & Governance Performance Indicators Training Course shows professionals how to measure performance and risk together so governing bodies see the whole picture. Traditional reporting separates performance metrics from risk indicators, which hides emerging problems behind healthy-looking numbers. This programme closes that gap. It covers KPI design, key risk indicator selection, risk appetite thresholds, and dashboard construction for boards and committees. Furthermore, it links indicator choice to strategy, tolerance levels, and escalation triggers. In addition, participants build a working governance dashboard from realistic data. As a result, they can report performance that warns early instead of explaining failure afterwards.

Risk-Based KPIs & Governance Performance Indicators Course Objectives

- Distinguish key performance indicators from key risk indicators.
- Design SMART KPIs aligned with strategic objectives.
- Select leading and lagging indicators for governance reporting.
- Link indicators to risk appetite and tolerance thresholds.
- Build escalation triggers and threshold-based alerting rules.
- Apply balanced scorecard and OKR structures to governance reporting.
- Develop dashboards for boards, committees, and executives.
- Ensure data quality, definitions, and consistent measurement.
- Analyse indicator trends and interpret them for decision-makers.
- Use indicator results to drive corrective action and accountability.



Course Methodology

This course combines expert-led sessions, indicator design workshops, and applied dashboard building. Participants define KPIs and KRIs for a realistic organisation, set tolerance thresholds, and construct a governance dashboard from sample data. In addition, trend interpretation exercises test how indicators drive decisions. Templates, scorecards, and peer review support immediate workplace application.

Who Should Take This Course

- Performance, planning, and strategy managers.
- Risk officers and enterprise risk analysts.
- PMO and governance reporting specialists.
- Internal auditors and assurance professionals.
- Board and committee support staff and executives.

Risk-Based KPIs & Governance Performance Indicators Course Outlines

Day 1: Performance and Risk Measurement Foundations

- Defining KPIs, KRIs, and governance performance indicators.
- Leading versus lagging indicator characteristics.
- Measurement principles and common pitfalls.
- Linking measures to strategy and objectives.
- Balanced scorecard and OKR frameworks.

LEARN BOLD. LEAD BEYOND

GENTEX Training Center LLC | Orlando - FL, USA
Info@gentextraining.com



- Accountability for measurement and reporting.
- Case study: a dashboard that missed the warning signs.

Day 2: Designing Effective KPIs

- SMART criteria and indicator definition templates.
- Choosing measures for financial and operational goals.
- Service, quality, and customer indicators.
- Efficiency, productivity, and cost indicators.
- Data sources, baselines, and target setting.
- Avoiding vanity metrics and indicator overload.
- Workshop: writing a KPI definition sheet.

Day 3: Selecting and Calibrating Risk Indicators

- KRI selection criteria and risk coverage mapping.
- Linking KRIs to the risk register and appetite.
- Tolerance thresholds and escalation triggers.
- Velocity and proximity indicators for emerging risk.
- Control effectiveness indicators.
- Calibration and false alarm management.
- Exercise: building a KRI set with thresholds.

Day 4: Dashboards, Reporting, and Visualisation

- Dashboard design principles for governance audiences.
- Structure and hierarchy across board and committee levels.
- Visual encoding: traffic lights, trend arrows, sparklines.



LEARN BOLD. LEAD BEYOND

GENTEX Training Center LLC | Orlando - FL, USA
Info@gentextraining.com



- Narrative reporting alongside indicator tables.
- Data quality, validation, and refresh cycles.
- Reporting cadence and distribution discipline.
- Workshop: building a governance dashboard.

Day 5: Interpretation, Action, and Assurance

- Trend analysis and variance interpretation.
- Root cause analysis behind indicator movements.
- Triggering corrective action and accountability.
- Reporting to boards, audit committees, and regulators.
- Indicator review and continuous refinement.
- Assurance over reported performance data.
- Action planning for indicator implementation.

Conclusion

By successfully completing the Risk-Based KPIs & Governance Performance Indicators Training Course, participants will have acquired the knowledge to design KPIs and key risk indicators, set tolerance thresholds, and build governance dashboards that support real decisions. They will understand how leading indicators, escalation triggers, and trend analysis give boards earlier warning of emerging problems. As a result, they can strengthen performance accountability in their organisations. Gentex Training Center delivers this programme with practical templates participants apply directly.





FAQs for the Risk-Based KPIs & Governance Performance Indicators course

Q1 What is the "Risk-Based KPIs & Governance Performance Indicators" course about?

It shows how to combine performance measurement with risk measurement in governance reporting. The course covers KPI and key risk indicator design, tolerance thresholds, escalation triggers, dashboard construction, and trend interpretation, so boards see performance and risk together rather than separately.

Q2 What are the key benefits of the "Risk-Based KPIs & Governance Performance Indicators" course?

Participants gain reporting that warns early instead of explaining failure after the fact. The course reduces indicator overload and vanity metrics, links measurement to risk appetite, improves decision quality at board level, and builds dashboards that focus attention on what actually needs action.

Q3 What skills will I gain from the "Risk-Based KPIs & Governance Performance Indicators" course?

Participants develop KPI and KRI design and definition, tolerance threshold and escalation trigger setting, governance dashboard and reporting design, and indicator trend analysis and corrective action. These four skills form the core capability set the course reinforces through its workshops.



Q4 What tools, methods, or standards are covered in the "Risk-Based KPIs & Governance Performance Indicators" course?

The course covers SMART criteria for KPI definition, balanced scorecard and OKR frameworks, key risk indicators linked to risk registers and risk appetite, tolerance thresholds and escalation triggers, leading and lagging indicator models, control effectiveness indicators, dashboard design principles, traffic-light and trend visualisation, data validation routines, and trend and variance analysis methods.

Q5 How is the "Risk-Based KPIs & Governance Performance Indicators" course applied in real-world practice?

Professionals apply it by writing definition sheets for each indicator, calibrating thresholds so alerts stay meaningful, and building board dashboards from validated data. They also interpret trends with root cause analysis, trigger corrective action through named owners, and refine the indicator set each reporting cycle.