

# **RISK MANAGEMENT IN BANKING OPERATIONS**



**GENTEX<sup>®</sup>**  
TRAINING CENTER



## Introduction

The smooth operation of any bank hinges on a robust risk management framework. This intensive five-day program, offered by Gentex Training Center, equips banking professionals with the knowledge and skills to effectively identify, assess, and mitigate operational risks within their institutions. Through a comprehensive exploration of key risk categories, internal control frameworks, and risk mitigation strategies, participants gain the ability to safeguard bank assets, ensure regulatory compliance, and contribute to a more secure and efficient banking environment.

## Risk Management in Banking Operations Course Objectives:

- Master core principles of operational risk management in banking operations.
- Develop a comprehensive understanding of different operational risk categories (fraud, technology failures, human error, compliance breaches).
- Identify and assess potential operational risks using various risk assessment tools and methodologies.
- Implement effective internal controls to mitigate operational risks and ensure process integrity.
- Develop and implement a risk management framework for continuous risk identification, monitoring, and reporting.
- Understand the role of incident response planning and business continuity planning in operational risk management.
- Explore regulatory expectations for operational risk management in banking institutions.
- Enhance communication skills to effectively report operational risks and propose mitigation strategies.
- Analyze case studies and industry best practices to refine risk management strategies.

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- Develop a personalized action plan for continuous improvement in operational risk management within their institutions.

## Course Methodology

This interactive program utilizes a participant-centric approach that blends lectures, real-world case studies, group discussions, and practical exercises. Participants actively engage in risk identification simulations, internal control design workshops, and scenario planning activities. Through experiential learning and expert guidance from experienced instructors, participants refine their operational risk management skills, empowering them to contribute to a more resilient and secure banking environment.

## Who Should Take This Course

- Banking professionals seeking to enhance their operational risk management capabilities.
- Risk management specialists, internal auditors, and compliance officers in banking institutions.
- Branch managers, operations personnel, and anyone involved in core banking activities.
- New hires in the banking industry seeking a foundational understanding of operational risks.
- Anyone aspiring to gain a competitive advantage through proactive operational risk management practices.

## Risk Management in Banking Operations Course Outline:

### Day 1: Understanding Operational Risk and its Impact

- Defining Operational Risk in Banking Operations and its Different Categories



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- Recognizing the Potential Consequences of Operational Risks on Financial Performance and Reputation
- Introduction to Core Principles of Effective Operational Risk Management

## Day 2: Identifying and Assessing Operational Risks

- Employing Risk Assessment Tools and Methodologies to Identify Potential Operational Risks
- Analyzing Banking Processes and Systems to Identify Vulnerabilities and Control Gaps
- Conducting Scenario Planning Exercises to Assess the Impact of Potential Operational Risk Events

## Day 3: Building a Robust Internal Control Framework

- Exploring Different Types of Internal Controls (Preventive, Detective, Corrective)
- Designing and Implementing Effective Internal Controls to Mitigate Operational Risks
- Understanding the Importance of Segregation of Duties and Access Control Procedures

## Day 4: Risk Management Framework, Reporting, and Regulatory Considerations

- Developing and Implementing a Comprehensive Risk Management Framework for Banking Operations
- Establishing a Process for Continuous Risk Monitoring, Reporting, and Communication of Operational Risks
- Exploring Regulatory Expectations for Operational Risk Management and Basel Committee Accords







## Day 5: Incident Response, Business Continuity, and Continuous Improvement

- Formulating an Incident Response Plan to Address Operational Risk Events Effectively
- Understanding the Importance of Business Continuity Planning and Disaster Recovery
- Developing a Personalized Action Plan for Continuous Improvement in Operational Risk Management
- Utilizing Case Studies and Industry Best Practices to Refine Risk Management Strategies

## Conclusion

By successfully completing this comprehensive program offered by Gentex Training Center, participants will have gained a sophisticated understanding of operational risk management principles and practices in banking. They will be equipped to identify and assess operational risks, design and implement effective internal controls, and contribute to a more secure and compliant banking environment. This enhanced knowledge empowers them to make informed decisions, mitigate risks proactively, and contribute to the long-term success of their institutions.