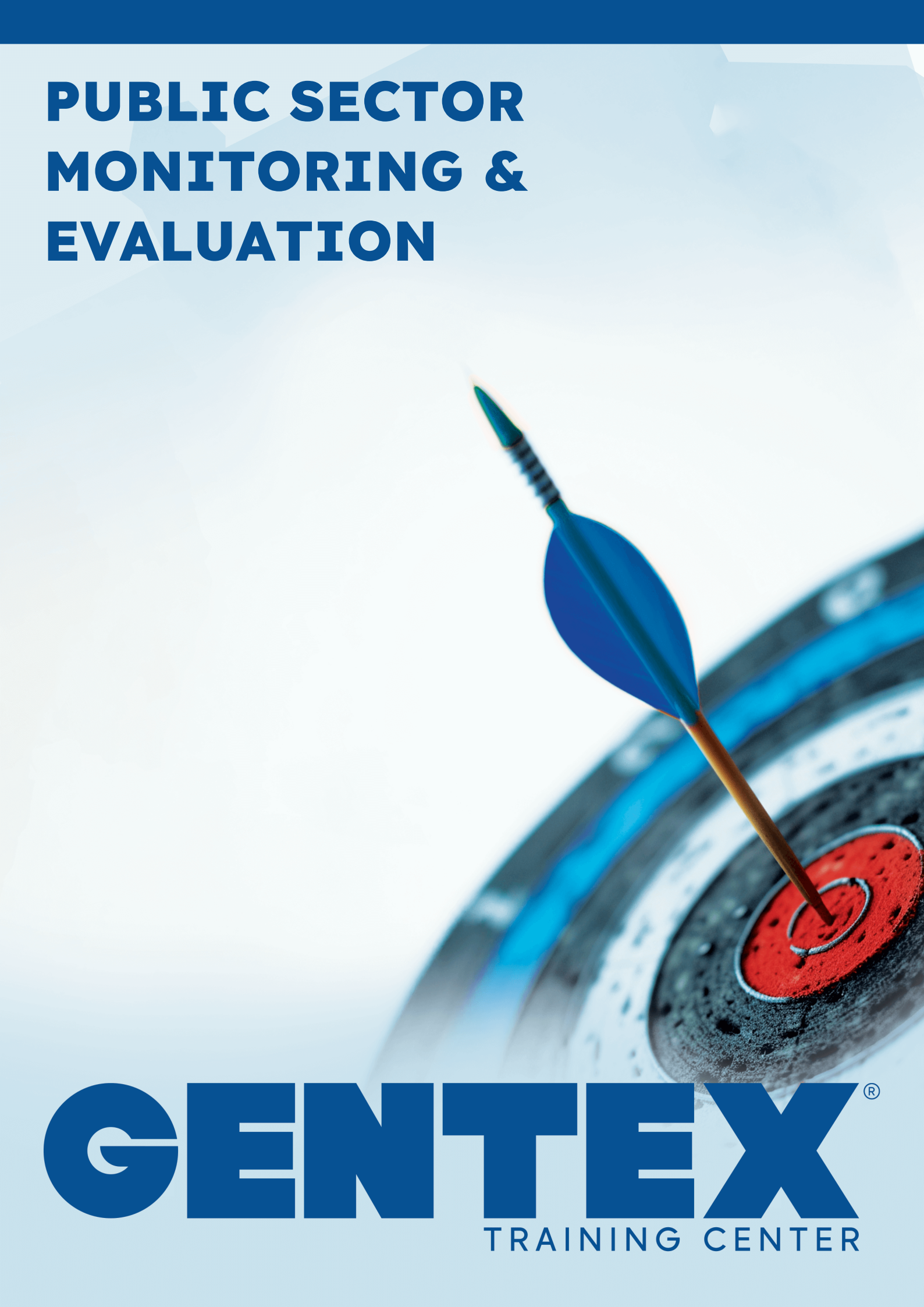
PUBLIC SECTOR MONITORING & EVALUATION



GENTEX®
TRAINING CENTER

GENTEX Training Center LLC | Orlando - FL, USA
Info@gentextraining.com

Introduction

Public Sector Monitoring & Evaluation Training Course equips public officials to measure whether policies, programmes and projects deliver what they promise. Participants learn to design results frameworks, set indicators, collect credible data and report findings that inform decisions. The programme covers theory of change, logical frameworks, indicator design, baseline setting, data collection methods, evaluation design and reporting. Furthermore, it addresses performance audits, value for money assessment and using evidence to improve public spending. As a result, delegates can build a monitoring and evaluation system that withstands scrutiny. Gentex Training Center delivers the programme through practical workshops and applied public sector case work.

Public Sector Monitoring & Evaluation Course Objectives

- Design results frameworks and theories of change for public programmes.
- Apply logical framework and results chain approaches.
- Set SMART indicators with baselines, targets and milestones.
- Select appropriate data collection methods and sampling approaches.
- Build monitoring plans with clear responsibilities and reporting cycles.
- Design evaluations using experimental and quasi-experimental methods.
- Apply qualitative evaluation techniques and stakeholder consultation.
- Assess value for money across economy, efficiency and effectiveness.
- Analyse and interpret monitoring and evaluation data.
- Report findings and recommendations to decision makers and stakeholders.

GENTEX® TRAINING CENTER

GENTEX Training Center LLC | Orlando - FL, USA
Info@gentextraining.com

Course Methodology

The course combines technical briefings with hands-on design workshops and applied public sector case studies. Participants build a results framework, set an indicator set and design a monitoring and evaluation plan for a live programme. In addition, structured peer review and evaluation panel simulation sharpen judgement, and each day closes with an applied task.

Who Should Take This Course

- Monitoring and evaluation officers in government agencies.
- Programme and project managers in the public sector.
- Planning, budget and performance management staff.
- Development agency and donor programme staff.
- Policy analysts, researchers and statisticians.
- Auditors and advisers reviewing public programme performance.

Public Sector Monitoring & Evaluation Course Outlines

Day 1: Results Frameworks and Programme Logic

- Monitoring versus evaluation: purpose and differences.
- Theory of change and results chain design.
- Logical framework approach: inputs, activities, outputs, outcomes, impact.
- Assumptions, risks and external factors in programme logic.
- Aligning programme logic with national and sector strategies.
- Results framework documentation and approval.
- Workshop: building a theory of change and results framework.

GENTEX Training Center LLC | Orlando - FL, USA
Info@gentextraining.com

Day 2: Indicator Design and Target Setting

- Indicator types: input, process, output, outcome and impact.
- SMART indicator criteria and quality checks.
- Baselines, targets, milestones and disaggregation.
- Proxy indicators and indirect measurement.
- Indicator reference sheets and metadata.
- Avoiding perverse incentives and gaming in indicators.
- Workshop: designing an indicator set with baselines and targets.

Day 3: Data Collection, Monitoring Systems and Reporting

- Quantitative and qualitative data collection methods.
- Sampling approaches, sample size and data quality dimensions.
- Digital data collection tools and management information systems.
- Data verification, validation and audit trails.
- Monitoring plan design with roles and reporting cycles.
- Progress reporting, dashboards and performance review meetings.
- Workshop: designing a monitoring plan and reporting template.

Day 4: Evaluation Design and Methods

- Evaluation types: formative, summative, process and impact.
- Experimental and quasi-experimental designs.
- Difference-in-differences, propensity scoring and regression discontinuity.
- Qualitative methods: interviews, focus groups and case studies.

- Mixed-method evaluation design and triangulation.
- Evaluation terms of reference, ethics and quality standards.
- Workshop: designing an evaluation for a public programme.

Day 5: Value for Money, Reporting and Use of Evidence

- Economy, efficiency, effectiveness and equity assessment.
- Cost-effectiveness analysis and unit cost comparison.
- Managing evaluations and quality assuring reports.
- Communicating findings to decision makers and the public.
- Building an evaluation use and learning culture.
- Management response and follow-up action tracking.
- Workshop: presenting an evaluation report and recommendations to a panel.

Conclusion

By successfully completing Public Sector Monitoring & Evaluation Training Course, participants will have acquired the knowledge to design results frameworks, measure programme performance and evaluate public interventions credibly. They will understand indicator design, data collection, evaluation methods, value for money assessment and evidence reporting, and they will know how to turn findings into management action. As a result, delegates strengthen accountability and public spending quality. Gentex Training Center builds the programme around current evaluation practice.

FAQs for the Public Sector Monitoring & Evaluation course

GENTEX Training Center LLC | Orlando - FL, USA
Info@gentextraining.com

Q1 What is the "Public Sector Monitoring & Evaluation" course about?

It covers how public programmes are measured and assessed. You learn theory of change and logical frameworks, SMART indicator design, data collection and monitoring systems, evaluation design including impact methods, value for money assessment and reporting findings to decision makers.

Q2 What are the key benefits of the "Public Sector Monitoring & Evaluation" course?

You gain a results system rather than disconnected reports. You also improve indicator quality and data credibility, design evaluations that answer the right questions, assess value for money with evidence, and produce findings that lead to management action rather than filing.

Q3 What skills will I gain from the "Public Sector Monitoring & Evaluation" course?

You will gain results framework and theory of change design, SMART indicator design and target setting, data collection, monitoring system development and performance reporting, and evaluation design, value for money assessment and evidence-based recommendation writing.

GENTEX Training Center LLC | Orlando - FL, USA
Info@gentextraining.com

Q4 What tools, methods, or standards are covered in the "Public Sector Monitoring & Evaluation" course?

The course covers theory of change and results chain models, the logical framework approach with inputs, activities, outputs, outcomes and impact, SMART indicator criteria and indicator reference sheets, baseline and target setting with disaggregation, quantitative and qualitative data collection and sampling, data quality dimensions and verification, management information systems and digital data collection tools, formative and summative evaluation designs, experimental and quasi-experimental methods including difference-in-differences, propensity scoring and regression discontinuity, focus groups and case study methods, mixed-method triangulation, evaluation terms of reference and ethics standards, economy, efficiency and effectiveness assessment, and cost-effectiveness analysis.

Q5 How is the "Public Sector Monitoring & Evaluation" course applied in real-world practice?

Graduates apply it to design programme results frameworks, set indicators with baselines and targets, build monitoring plans and reporting cycles, verify and analyse performance data, commission and manage evaluations, conduct value for money reviews, prepare management responses to findings, and report programme performance to ministries, donors and the public.