

PUBLIC GOVERNANCE BEST PRACTICES



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TRAINING CENTER



Introduction

Public Governance Best Practices Training Course gives public sector professionals the frameworks, controls, and accountability tools that modern institutions demand. Governments and public agencies face rising expectations for transparency, ethical conduct, and efficient use of public funds. This programme addresses those expectations with proven practice rather than theory alone. It examines how public bodies design decision-making structures, manage integrity risks, and report performance to citizens and oversight institutions. Furthermore, it connects international standards to daily administrative reality. As a result, participants learn to build governance systems that earn public trust and withstand scrutiny, while still delivering services efficiently.

Public Governance Best Practices Course Objectives

- Explain the principles of public governance: accountability, transparency, integrity, and rule of law.
- Map the institutional roles of executive bodies, audit institutions, and oversight committees.
- Apply the OECD Principles of Public Governance and the UN Public Administration framework.
- Design internal control systems aligned with COSO and INTOSAI standards.
- Implement codes of conduct and conflict-of-interest registers for public officials.
- Build citizen engagement and public consultation mechanisms.
- Strengthen integrity, anti-corruption, and whistleblower protection systems.
- Develop performance reporting and open data practices for public accountability.
- Conduct governance risk assessments across public entities and programmes.
- Use governance maturity models to plan continuous institutional improvement.



Course Methodology

This course combines expert presentations with case studies drawn from public sector practice. Participants take part in structured group exercises, integrity risk mapping, and a simulated oversight committee session. In addition, they review real governance codes, audit reports, and performance disclosures to identify gaps. Self-assessment templates and peer review help each participant translate the standards into their own institution's reality.

Who Should Take This Course

- Senior public sector officials and department directors.
- Governance, compliance, and integrity officers in government bodies.
- Internal auditors and members of audit committees.
- Public finance and budget oversight specialists.
- Policy advisors, regulators, and municipal administrators.

Public Governance Best Practices Course Outlines

Day 1: Foundations of Public Governance

- Core principles: accountability, transparency, integrity, rule of law.
- Distinguishing public governance from corporate governance.
- OECD Principles of Public Governance and the UN framework.
- Institutional roles: executive, legislature, and judiciary.
- The role of supreme audit institutions.
- Governance failure case studies in public administration.
- Public trust as a governance outcome.



Day 2: Ethical Frameworks and Integrity Management

- Codes of conduct for public officials.
- Conflict-of-interest disclosure and registers.
- Gift registers, asset declarations, and cooling-off rules.
- Anti-corruption frameworks and UNCAC provisions.
- Whistleblower protection and reporting channels.
- Ethics training and tone-at-the-top leadership.
- Workshop: drafting an integrity policy.

Day 3: Internal Control, Risk, and Compliance

- COSO internal control framework applied to public entities.
- INTOSAI guidelines and the three-lines model.
- Governance risk assessment and risk registers.
- Procurement integrity and financial control points.
- Compliance monitoring and deficiency tracking.
- Fraud risk indicators in public spending.
- Case exercise: control gap analysis.

Day 4: Transparency, Participation, and Accountability

- Freedom of information and open data practices.
- Performance reporting and citizen-facing dashboards.
- Public consultation and stakeholder engagement methods.
- Participatory budgeting and feedback mechanisms.
- Service charters and grievance redress systems.

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Info@gentextraining.com



- Reporting to oversight committees and audit bodies.
- Simulation: an oversight committee hearing.

Day 5: Governance Maturity and Institutional Reform

- Governance maturity models and self-assessment tools.
- Institutional capacity building and change planning.
- Digital governance and e-government service standards.
- Measuring governance effectiveness with indicators.
- Reform roadmaps and implementation sequencing.
- Knowledge sharing across public entities.
- Action planning for institutional application.

Conclusion

By successfully completing the Public Governance Best Practices Training Course, participants will have acquired the knowledge to apply international governance standards, design integrity and control systems, and strengthen transparency in public institutions. They will understand how audit institutions, oversight committees, and citizen engagement mechanisms work together to protect public trust. As a result, they can lead practical governance reform inside their own bodies. Gentex Training Center delivers this programme with tools that participants apply directly in the public sector workplace.

FAQs





Q1 What is the "Public Governance Best Practices" course about?

It explains how public institutions design accountable, transparent, and ethical decision-making. The course covers governance principles, integrity frameworks, internal control, oversight mechanisms, and performance reporting, so participants can strengthen public sector accountability and institutional trust.

Q2 What are the key benefits of the "Public Governance Best Practices" course?

Participants gain a clear understanding of international governance standards and how to apply them locally. The course improves integrity risk management, strengthens internal control and audit readiness, and builds practical transparency and citizen engagement mechanisms that raise institutional credibility and reduce exposure to fraud.

Q3 What skills will I gain from the "Public Governance Best Practices" course?

Participants develop public governance framework application, integrity and conflict-of-interest management, internal control and governance risk assessment, and transparency and accountability reporting. These four skills form the core capability set the course reinforces through its exercises.



Q4 What tools, methods, or standards are covered in the "Public Governance Best Practices" course?

The course covers the OECD Principles of Public Governance, the UN Public Administration framework, COSO internal control, INTOSAI guidelines, the three-lines model, UNCAC anti-corruption provisions, conflict-of-interest and gift registers, asset declaration systems, whistleblower protection mechanisms, service charters, open data practices, and governance maturity models.

Q5 How is the "Public Governance Best Practices" course applied in real-world practice?

Professionals apply it by establishing integrity policies and disclosure registers, embedding control points in spending and procurement cycles, publishing performance and open data reports, and running public consultation and grievance mechanisms. They also prepare evidence-based submissions to audit institutions and oversight committees.