

# **POWERFUL NEGOTIATION & PERSUASION SKILLS FOR LEADERS**

Cape Town - South Africa  
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\$5,500

**GENTEX<sup>®</sup>**  
TRAINING CENTER





## Introduction

Effective negotiation and persuasion are crucial skills for leaders striving to influence others, drive successful outcomes, and create win-win scenarios in professional environments. Leaders who master these skills can foster collaboration, resolve conflicts, and achieve strategic goals with confidence and clarity. Understanding the principles of negotiation and persuasion empowers professionals to navigate complex discussions, enhance decision-making, and build long-term relationships based on trust and mutual benefit.

This intensive five-day training program, provided by Gentex Training Center, offers a structured and practical approach to negotiation and persuasion. Participants will explore essential techniques, strategies, and psychological insights that elevate their ability to negotiate effectively in various leadership contexts. Through engaging exercises, case studies, and interactive discussions, attendees will gain the tools and confidence needed to influence outcomes and lead with impact.

## Powerful Negotiation & Persuasion Skills for Leaders

### Course Objectives

- Develop a deep understanding of negotiation principles, including different styles and approaches.
- Learn to analyze and prepare for negotiations using structured frameworks.
- Master persuasive communication techniques to influence stakeholders effectively.
- Enhance emotional intelligence and active listening skills to build rapport and trust.
- Identify common negotiation pitfalls and develop strategies to overcome them.
- Improve conflict resolution skills to address disputes diplomatically and constructively.
- Utilize psychological and behavioral tactics to strengthen negotiation positions.
- Gain confidence in high-stakes discussions and challenging negotiations.



## Course Methodology

- Real-life case studies and role-playing exercises
- Group discussions and collaborative problem-solving
- Practical negotiation simulations
- Expert-led coaching and feedback sessions

## Who Should Take This Course

- Business leaders and managers
- Sales and marketing professionals
- Project and team leaders
- Entrepreneurs and business owners
- HR and procurement professionals
- Anyone involved in high-stakes discussions or decision-making

## Powerful Negotiation & Persuasion Skills for Leaders Course Outlines

### Day 1: Foundations of Negotiation & Persuasion

- Understanding the role of negotiation in leadership
- Key principles of negotiation: win-win vs. competitive strategies
- The psychology of persuasion: influence techniques and decision-making
- Building credibility and establishing authority in negotiations
- Overcoming resistance and handling objections



## Day 2: Developing Effective Communication Skills

- The art of active listening and emotional intelligence in negotiations
- Verbal and non-verbal communication techniques
- Framing messages for maximum impact
- Handling difficult conversations with confidence
- Crafting persuasive arguments and compelling narratives

## Day 3: Strategic Negotiation Planning & Execution

- Preparing for negotiations: research, strategy, and goal-setting
- Identifying negotiation styles and adapting approaches
- Managing expectations and establishing mutual interests
- Creating leverage and using power dynamics strategically
- Practical negotiation exercises and case studies

## Day 4: Advanced Negotiation & Conflict Resolution

- Handling high-pressure negotiations and crisis situations
- Resolving conflicts and reaching mutually beneficial agreements
- Dealing with difficult negotiators and manipulative tactics
- Strategies for cross-cultural and international negotiations
- Managing multi-party and complex negotiations

## Day 5: Applying Skills in Real-World Scenarios

- Role-playing exercises and real-life negotiation simulations
- Personalized coaching and feedback sessions

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- Developing an action plan for applying skills in the workplace
- Building long-term negotiation strategies for career success
- Final reflections and key takeaways

## Conclusion

By successfully completing this course, participants will gain valuable knowledge and practical experience in negotiation and persuasion, enabling them to navigate complex discussions with confidence and effectiveness. With guidance from Gentex Training Center, professionals will develop a structured approach to influencing decisions, resolving conflicts, and achieving positive outcomes in their leadership roles.

