

INTERNATIONAL PUBLIC SECTOR GOVERNANCE CERTIFICATION

Kuala Lumpur - Malaysia
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\$5,800

GENTEX[®]
TRAINING CENTER





Introduction

Effective governance in the public sector is essential for fostering transparency, accountability, and efficiency. Governments and public sector organizations worldwide face increasing demands to deliver high-quality services while maintaining public trust. The International Public Sector Governance Certification course, offered by Gentex Training Center, provides participants with a deep understanding of governance principles, best practices, and strategic approaches that enhance public sector performance.

This five-day program is designed to equip professionals with the knowledge and skills required to navigate complex governance frameworks, implement effective policies, and promote ethical leadership in the public sector. Through real-world case studies, interactive discussions, and expert insights, participants will gain valuable tools to improve decision-making and contribute to institutional excellence.

International Public Sector Governance Certification Course Objectives

- Understand the fundamental principles of public sector governance and how they impact government operations.
- Explore the role of transparency, accountability, and ethical leadership in enhancing governance effectiveness.
- Identify key frameworks and best practices for managing risks, compliance, and performance in public institutions.
- Analyze governance challenges and develop strategic solutions to address inefficiencies.
- Gain insights into international governance models and their applications in various public sector contexts.
- Strengthen decision-making capabilities by applying evidence-based governance methodologies.

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- Enhance stakeholder engagement and foster collaboration between government agencies, civil society, and private entities.
- Develop an action plan to implement governance improvements within their organizations.

Course Methodology

- Instructor-led presentations and expert insights
- Group discussions and collaborative exercises
- Real-world case studies and scenario analysis
- Practical workshops and problem-solving sessions
- Best practice sharing from international governance frameworks

Who Should Take This Course

- Government officials and policymakers
- Public administration professionals
- Senior executives and managers in public sector organizations
- Compliance and risk management officers
- Regulatory and oversight personnel
- Professionals involved in public sector reforms and governance initiatives

International Public Sector Governance Certification Course Outlines

Day 1: Fundamentals of Public Sector Governance

- Introduction to governance and its importance in the public sector
- Key principles of transparency, accountability, and ethical leadership



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- Overview of governance frameworks and models used globally
- The role of public sector governance in achieving policy objectives
- Case studies on successful governance implementation

Day 2: Legal, Regulatory, and Compliance Frameworks

- Understanding governance laws and regulations
- Best practices in compliance and risk management
- The impact of anti-corruption policies on governance effectiveness
- Regulatory oversight and enforcement mechanisms
- Case study: Governance failures and lessons learned

Day 3: Strategic Decision-Making and Performance Management

- The role of data-driven decision-making in governance
- Implementing performance measurement systems
- Managing institutional risks and uncertainties
- Governance strategies for enhancing public service delivery
- Practical exercises on strategic governance planning

Day 4: Public Sector Innovation and Digital Governance

- Leveraging technology for better governance outcomes
- Digital transformation in the public sector
- E-governance initiatives and their impact on service efficiency





- Cybersecurity and data protection considerations
- Case study: Successful digital governance transformation

Day 5: Stakeholder Engagement and Leadership in Governance

- Engaging with citizens and stakeholders for improved governance
- Building trust and credibility in public sector institutions
- Leadership skills for effective governance implementation
- Developing an action plan for governance improvements
- Final assessment and course wrap-up

Conclusion

By successfully completing the International Public Sector Governance Certification course at Gentex Training Center, participants will acquire essential knowledge and practical skills to enhance governance effectiveness in the public sector. This course provides valuable insights into best practices, strategic decision-making, and leadership in governance, enabling professionals to contribute meaningfully to public administration and institutional development.