

FUTURE GOVERNMENT LEADERS PROGRAM



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TRAINING CENTER



Introduction

Future Government Leaders Program prepares emerging public-sector leaders to govern in a decade of technological, demographic, and environmental change. Governments must now deliver services that citizens compare to private-sector experiences, while operating under legal constraints, budget limits, and public scrutiny. This Future Government Leaders Program Training Course builds the leadership capability that balance demands.

Participants examine public leadership ethics, policy design, digital service transformation, delivery management, stakeholder engagement, and resilience. Furthermore, the course covers frameworks including the OECD Digital Government Policy Framework, the UN E-Government Development Index, and the Sendai Framework for Disaster Risk Reduction. It also addresses citizen trust, inclusion, and accountability. As a result, participants leave ready to lead public institutions with competence and integrity.

Future Government Leaders Program Course Objectives

- Apply public leadership ethics, integrity, and accountability standards.
- Design policy using the policy cycle and regulatory impact assessment (RIA).
- Lead digital service transformation with citizen-centred design.
- Deliver public services with delivery planning, KPIs, and performance routines.
- Apply whole-of-government and multi-agency coordination practices.
- Manage public finance, budgeting, and resource allocation responsibly.
- Engage citizens and stakeholders using consultation and participatory methods.
- Build institutional resilience with ISO 22301 continuity planning.
- Use data and evidence in public decision-making and policy evaluation.
- Lead change and build capability within public institutions.



Course Methodology

The course applies interactive, practice-based methods:

- Facilitated workshops on live public-sector leadership challenges.
- Case studies of successful and failing government programmes.
- Simulation of policy, delivery, and crisis decision meetings.
- Role-play of stakeholder consultation and public communication.
- Group work on delivery plans, service journeys, and governance papers.
- Action planning that converts each framework into a leadership commitment.

Who Should Take This Course

- Emerging and newly appointed government leaders.
- Senior civil servants and ministry officials.
- Agency, authority, and municipal leaders.
- Policy advisers and program directors.
- Public sector transformation and digital leads.
- Professionals preparing for senior public leadership roles.

Future Government Leaders Program Course Outlines

Day 1: Foundations of Public Leadership

- Defining public leadership and its distinctive obligations.
- Understanding constitutional, legal, and ethical frameworks.
- Applying public service values: integrity, impartiality, and accountability.
- Reviewing leadership styles with Goleman's six styles framework.

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- Building trust and credibility with citizens and colleagues.
- Assessing your current leadership capability and gaps.
- Setting personal public leadership development priorities.

Day 2: Policy Design and Evidence

- Applying the policy cycle from agenda setting to evaluation.
- Diagnosing policy problems with data and root cause analysis.
- Conducting costbenefit analysis and regulatory impact assessment.
- Consulting stakeholders and managing political feasibility.
- Building logic models and theories of change.
- Evaluating policy with outcome and impact indicators.
- Drafting a policy brief and options paper.

Day 3: Digital Government and Service Design

- Applying the OECD Digital Government Policy Framework.
- Assessing digital maturity and service readiness.
- Designing citizen-centred services with journey mapping.
- Building interoperability, digital identity, and once-only principles.
- Applying accessibility and inclusion standards such as WCAG.
- Managing digital procurement and vendor relationships.
- Designing a digital service improvement plan.

Day 4: Delivery, Finance, and Performance

- Building delivery plans with milestones, owners, and governance.
- Managing public budgets, costing, and resource allocation.



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- Setting KPIs and performance routines for public programmes.
- Coordinating across ministries, agencies, and government levels.
- Managing risk with risk registers and mitigation planning.
- Reporting to ministers, audit, and oversight bodies.
- Building a delivery and performance framework.

Day 5: Resilience, Trust, and Leading Change

- Applying ISO 22301 business continuity in public services.
- Leading crisis response and crisis communication with CERC principles.
- Building institutional resilience and scenario readiness.
- Leading change with Kotter's eight steps and the ADKAR model.
- Strengthening transparency, ethics, and anti-corruption practice.
- Building capability and succession in public institutions.
- Finalizing a personal public leadership action plan.

Conclusion

By successfully completing Future Government Leaders Program, participants will have acquired practical knowledge of public leadership ethics, policy design, digital service transformation, delivery management, public finance, and institutional resilience. They will have gained skills in public leadership and ethical governance, policy design and evaluation, digital service and delivery management, and crisis resilience with stakeholder engagement, plus a personal action plan. Gentex Training Center designed this program to help public leaders serve citizens effectively and honestly.





FAQs

Q1 What is the "Future Government Leaders Program" course about?

It prepares emerging public leaders for modern governance. Participants study public leadership ethics, policy design and appraisal, digital service transformation, delivery and financial management, citizen engagement, and institutional resilience.

Q2 What are the key benefits of the "Future Government Leaders Program" course?

Participants gain stronger public leadership judgement, better-evidenced policy, and more reliable service delivery. Institutions also improve citizen trust, coordinate across agencies more effectively, and respond to disruption with tested continuity plans.

Q3 What skills will I gain from the "Future Government Leaders Program" course?

You will develop four core skills: public leadership and ethical governance, policy design and evaluation, digital service and delivery management, and crisis resilience with stakeholder engagement.



Q4 What tools, methods, or standards are covered in the "Future Government Leaders Program" course?

The course covers the policy cycle, regulatory impact assessment (RIA), costbenefit analysis, logic models and theories of change, the OECD Digital Government Policy Framework, the UN E-Government Development Index, citizen journey mapping and once-only principles, WCAG accessibility standards, KPIs and delivery planning, risk registers, ISO 22301 business continuity, the CERC crisis communication principles, Kotter's eight steps, and the ADKAR model.

Q5 How is the "Future Government Leaders Program" course applied in real-world practice?

Participants apply the methods to live public-sector tasks, such as preparing a policy options paper, redesigning a citizen service, building a programme delivery plan, running a stakeholder consultation, and leading a continuity exercise. Each module ends with an action commitment, so learning transfers directly into public leadership practice.