

# EMOTIONAL INTELLIGENCE IN LEADERSHIP

Kuala Lumpur - Malaysia  
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\$5,800



**GENTEX**<sup>®</sup>  
TRAINING CENTER

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## Introduction

Today's dynamic workplaces demand leaders who can not only strategize and manage, but also connect with and motivate their teams. Emotional intelligence (EQ) is a critical skill for effective leadership, enabling you to navigate complex situations, build strong relationships, and inspire peak performance. This intensive five-day program, offered by Gentex Training Center, equips leaders with the knowledge and practical tools needed to cultivate their emotional intelligence and become more effective leaders. Through interactive workshops, real-world case studies, and self-assessments, participants gain a deeper understanding of their own emotions and those of others, fostering a leadership style that is both decisive and empathetic.

## Emotional Intelligence in Leadership Course

### Objectives:

- Master the core principles of emotional intelligence and its impact on leadership effectiveness.
- Develop a strong understanding of the five key components of emotional intelligence: self-awareness, self-regulation, motivation, empathy, and social skills.
- Learn strategies for enhancing self-awareness, including identifying emotions, recognizing triggers, and understanding their impact on behavior.
- Develop skills for managing emotions effectively, fostering stress resilience, and maintaining composure under pressure.
- Master techniques for boosting motivation, setting clear goals, and fostering a growth mindset within your team.
- Enhance your ability to empathize with others, actively listen, and build trust through genuine connection.
- Develop strong communication skills to deliver feedback effectively, resolve conflict constructively, and inspire your team.



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- Analyze real-world case studies of successful leaders known for their high emotional intelligence.
- Formulate a personalized action plan to develop your emotional intelligence and implement strategies within your leadership style.

## Course Methodology

This interactive program utilizes a participant-centered approach. It blends lectures from emotional intelligence experts with engaging workshops, self-assessment tools, real-world case studies, group discussions, role-playing exercises, and peer-to-peer learning opportunities. Participants actively engage in exploring their own emotional intelligence, practicing communication techniques, and developing strategies to build stronger relationships with their teams. Through experiential learning, participants gain the practical skills and theoretical knowledge needed to become emotionally intelligent leaders, fostering a positive work environment and driving team success.

## Who Should Take This Course

- Leaders and managers seeking to enhance their emotional intelligence and communication skills.
- Professionals interested in developing strategies for building stronger team relationships and fostering trust.
- Individuals seeking to improve their ability to manage conflict effectively and motivate their teams.
- Anyone interested in gaining the knowledge and tools to become a leader who inspires, empowers, and gets results.





## Emotional Intelligence in Leadership Course Outline:

### Day 1: The Power of EQ: Understanding Emotional Intelligence and Its Impact on Leadership

- Unveiling the Core Principles of Emotional Intelligence and Its Importance in Effective Leadership
- Exploring the Five Key Components of EQ: Self-Awareness, Self-Regulation, Motivation, Empathy, and Social Skills
- Developing a Personal Leadership Philosophy Grounded in Emotional Intelligence

### Day 2: Knowing Yourself: Mastering Self-Awareness

- Exploring Strategies for Enhancing Self-Awareness, Identifying Emotions, and Recognizing Triggers
- Learning Techniques for Understanding Your Values, Strengths, and Weaknesses
- Developing Skills for Receiving Feedback Effectively and Using It for Growth

### Day 3: Taking Control: Effective Self-Regulation and Building Resilience

- Mastering Techniques for Managing Emotions Effectively and Maintaining Composure Under Pressure
- Developing Skills for Stress Management, Building Resilience, and Adapting to Change
- Learning Strategies for Setting Boundaries and Practicing Self-Care

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## Day 4: Leading with Empathy: Building Trust and Strong Relationships

- Exploring Techniques for Active Listening, Recognizing Nonverbal Cues, and Building Trust
- Developing Skills for Showing Empathy and Compassion to Team Members
- Learning Strategies for Effective Communication, Delivering Feedback Constructively, and Resolving Conflict

## Day 5: Leading the Way Forward: Implementing Emotional Intelligence in Practice

- Developing a Personalized Action Plan to Integrate Emotional Intelligence Strategies into Your Leadership Style
- Exploring Techniques for Building a Culture of Emotional Intelligence Within Your Team
- Reflecting on Learning and Identifying Opportunities for Continued Growth as an Emotionally Intelligent Leader

## Conclusion

By successfully completing this comprehensive program offered by Gentex Training Center, participants gain the knowledge and practical skills needed to become emotionally intelligent leaders. They will be equipped to navigate complex challenges with composure, build strong relationships with their teams, and inspire them to achieve their full potential.

