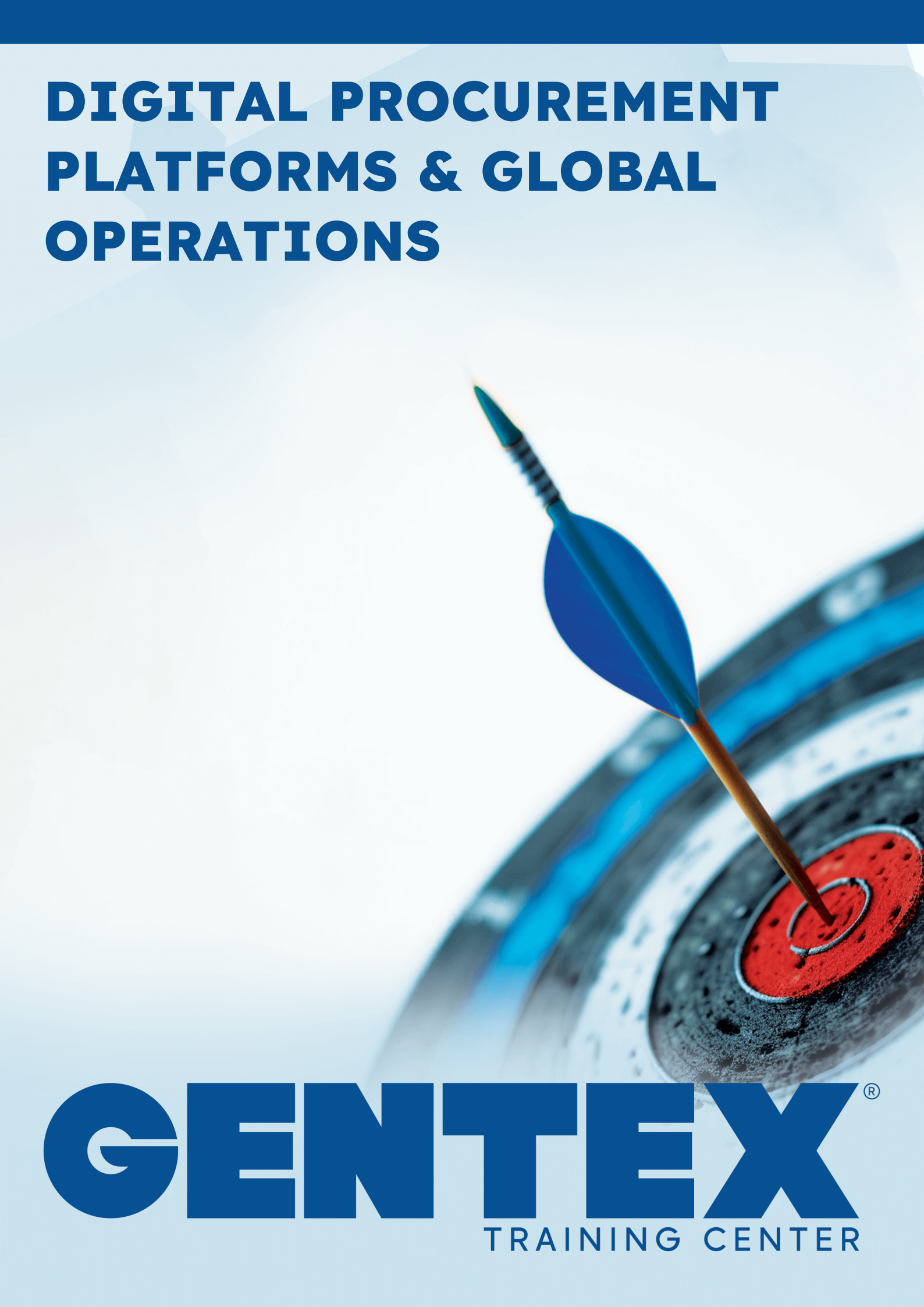
DIGITAL PROCUREMENT PLATFORMS & GLOBAL OPERATIONS



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Introduction

Digital Procurement Platforms & Global Operations examines how organizations run sourcing and purchasing through modern digital platforms across multiple countries. This Training Course explores e-sourcing, procurement-to-pay automation, supplier onboarding, and global compliance requirements. Participants study platform selection, integration, master data governance, and spend analytics. Furthermore, the programme connects platform configuration to real operational workflows through demonstrations and case studies. As a result, delegates leave able to design, deploy, and govern digital procurement operations that work at global scale.

Digital Procurement Platforms & Global Operations Course Objectives

- Define digital procurement and distinguish it from traditional purchasing.
- Map source-to-pay and procure-to-pay processes end to end.
- Compare and select e-sourcing and e-procurement platforms.
- Configure catalogue management, punchout, and requisition workflows.
- Automate purchase orders, invoicing, and three-way matching.
- Govern supplier master data, tax IDs, and banking details.
- Apply global compliance rules including Incoterms 2020 and export controls.
- Integrate procurement platforms with ERP, finance, and contract systems.
- Use spend analytics and category dashboards to drive savings.
- Build governance, controls, and change management for global rollouts.

Course Methodology

- Interactive workshops using digital procurement platform case studies.

- Guided demonstrations of e-sourcing and procure-to-pay workflows.
- Structured group exercises on platform selection and scoring.
- Hands-on mapping of source-to-pay processes and data flows.
- Facilitated discussion of global compliance and localization challenges.
- Action planning that converts each session into a workplace commitment.

Who Should Take This Course

- Procurement managers, buyers, and category specialists.
- Supply chain and operations professionals.
- ERP and procurement systems analysts.
- Finance shared services and accounts payable staff.
- Contract and supplier relationship managers.
- Compliance and internal control professionals.
- Digital transformation and process improvement leads.

Digital Procurement Platforms & Global Operations Course Outlines

Day 1: Digital Procurement Fundamentals

- Defining digital procurement and its business case.
- Source-to-pay and procure-to-pay process mapping.
- Key platform categories: e-sourcing, e-tendering, e-catalogues, e-invoicing.
- Major platforms overview: SAP Ariba, Coupa, Oracle Procurement Cloud, Jaggaer.
- Cloud versus on-premise deployment models.
- Procurement operating models for global organizations.

- Mapping the organization's current procurement landscape.

Day 2: Platform Selection and Configuration

- Requirements gathering and functional fit analysis.
- Scoring models and weighted evaluation criteria.
- Integration architecture: ERP, finance, contracts, and master data.
- Catalogue management, punchout, and guided buying setup.
- Approval workflows, delegation, and spend thresholds.
- User experience and supplier adoption considerations.
- Implementation roadmap and phasing strategy.

Day 3: Process Automation and Transaction Efficiency

- Automated purchase requisitions and purchase orders.
- e-Invoicing, three-way matching, and exception handling.
- Straight-through processing targets and error reduction.
- Supplier onboarding portals and self-service registration.
- Contract linkage, call-off orders, and price agreement enforcement.
- Performance dashboards and operational KPIs.
- Process mining and continuous improvement cycles.

Day 4: Global Compliance and Cross-Border Operations

- Incoterms 2020 and their role in global procurement.
- Export controls, sanctions screening, and denied party lists.
- Customs documentation, HS codes, and duty optimization.
- VAT, withholding tax, and cross-border invoicing rules.

- Anti-bribery and third-party due diligence requirements.
- Localization, language, and currency handling in platforms.
- Data privacy and cross-border data transfer compliance.

Day 5: Governance, Analytics, and Global Rollouts

- Procurement governance charters and policy frameworks.
- Master data governance and supplier data quality.
- Spend analytics, category dashboards, and savings tracking.
- Segregation of duties and control design.
- Change management and user training for global rollouts.
- Supplier performance scorecards and relationship reviews.
- Personal action plan and programme governance.

Conclusion

By successfully completing Digital Procurement Platforms & Global Operations, participants will have acquired a practical command of source-to-pay design, platform configuration, process automation, and global compliance. They will know how to select and integrate platforms, govern supplier master data, and use spend analytics to drive savings. In addition, the course prepares delegates to lead global rollouts with strong governance and change management. As a result, they return to work ready to modernize procurement operations with confidence. Gentex Training Center delivers this Training Course with a practical, standards-based approach.

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FAQs for the Digital Procurement Platforms & Global Operations course

Q1 What is the "Digital Procurement Platforms & Global Operations" course about?

It is a five-day programme that explains how organizations run sourcing and purchasing through digital platforms across countries. It covers source-to-pay design, platform selection, process automation, supplier onboarding, global compliance, and spend analytics.

Q2 What are the key benefits of the "Digital Procurement Platforms & Global Operations" course?

Participants gain the skills to reduce transaction costs, shorten cycle times, and improve spend visibility across regions. They also learn to strengthen supplier data quality, enforce compliance rules globally, and deliver measurable savings through analytics-driven category management.

Q3 What skills will I gain from the "Digital Procurement Platforms & Global Operations" course?

Digital procurement process design and source-to-pay mapping, platform selection and configuration, transaction automation with e-invoicing and three-way matching, and global compliance with governance and spend analytics.

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Q4 What tools, methods, or standards are covered in the "Digital Procurement Platforms & Global Operations" course?

The course covers SAP Ariba, Coupa, Oracle Procurement Cloud, and Jaggaer platform concepts, source-to-pay and procure-to-pay frameworks, punchout and catalogue management, e-invoicing and three-way matching, Incoterms 2020, export controls and sanctions screening, HS codes, spend analytics dashboards, and segregation-of-duties control design.

Q5 How is the "Digital Procurement Platforms & Global Operations" course applied in real-world practice?

Delegates apply it through platform selection projects, requisition-to-invoice automation, supplier onboarding portals, catalogue and punchout configuration, global localization setup, spend dashboards, and control reviews. They also use it to lead multi-country rollouts and coach teams on the new workflows.