

CORPORATE GOVERNANCE FOR THE TELECOMMUNICATIONS SECTOR



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Introduction

Corporate Governance for the Telecommunications Sector Training Course prepares board members and governance professionals to govern telecom operators and regulators within a demanding regulatory setting. Participants work through telecom governance principles and licence obligations, board structures and state ownership considerations, universal service and consumer protection duties, spectrum, interconnection, and competition governance, cybersecurity, data privacy, and network integrity oversight, and regulatory accountability, disclosure, and governance reporting as one connected discipline. The programme links the licence a telecom operator holds with the governance and accountability discipline that sustains it. As a result, learners gain a practical command of telecom sector governance. Furthermore, the course strengthens governance judgement, regulatory literacy, and accountability.

Corporate Governance for the Telecommunications Sector Course Objectives

- Explain governance principles and their application to telecommunications.
- Apply licence conditions, regulatory obligations, and universal service duties.
- Apply board structures, ownership models, and state shareholding governance.
- Apply governance codes, listing rules, and sector regulatory expectations.
- Apply competition, interconnection, and spectrum governance oversight.
- Apply consumer protection, pricing, and service quality oversight.
- Apply cybersecurity, data privacy, and network integrity governance.
- Apply ethics, conflicts, and related-party transaction management.
- Apply disclosure, regulatory reporting, and stakeholder accountability.
- Apply board evaluation, regulatory relationships, and governance improvement.



Course Methodology

- Interactive sessions built on telecom governance and regulatory cases.
- Workshops on licence compliance, board design, and regulatory mapping.
- Group exercises on consumer oversight, cyber governance, and reporting.
- Hands-on practice with board packs, licence registers, and governance dashboards.
- Simulation of a board meeting and a regulator engagement session.
- Facilitator coaching and peer review on personal governance plans.

Who Should Take This Course

- Board members and committee members of telecom operators.
- Governance, compliance, and regulatory affairs officers in telecom.
- Telecom executives and regulatory managers.
- State shareholding and privatisation officers.
- Internal auditors covering telecom governance and compliance.
- Consultants advising on telecom governance and regulation.

Corporate Governance for the Telecommunications Sector Course Outlines

Day 1: Telecommunications Governance Foundations

- Governance principles and their application to telecom operators.
- The regulatory landscape: national regulators and international bodies.
- Licence conditions, obligations, and reporting duties.
- Universal service and accessibility obligations.

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- State ownership, mixed ownership, and privatisation governance.
- Common governance failures in regulated industries.
- Case discussion: an operator that met its licence and lost public trust.

Day 2: Board Structures and Regulatory Accountability

- Board composition, independence, and state representation.
- Board and committee architecture for regulated operators.
- Accountability to government, regulator, and shareholders.
- Governance codes, listing rules, and sector requirements.
- Licence compliance governance and reporting to the regulator.
- Board secretariat, records, and governance documentation.
- Workshop: mapping governance and regulatory accountabilities.

Day 3: Competition, Spectrum, and Consumer Oversight

- Competition governance and market dominance oversight.
- Interconnection, wholesale access, and pricing governance.
- Spectrum allocation, licensing, and management oversight.
- Consumer protection, complaints, and service quality duties.
- Tariff approval and pricing transparency.
- Universal service fund and rural coverage governance.
- Exercise: reviewing board oversight of a regulatory obligation.

Day 4: Cyber, Data, and Integrity Governance

- Cybersecurity governance and network integrity oversight.



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- Incident response, resilience, and critical infrastructure duties.
- Data privacy, subscriber data protection, and lawful access.
- Ethics, conflicts of interest, and related-party transactions.
- Anti-bribery and procurement integrity in telecom operations.
- Whistleblowing, speak-up, and integrity culture.
- Simulation: handling a cyber incident at board level.

Day 5: Disclosure, Regulatory Relations, and Improvement

- Disclosure obligations and regulatory reporting requirements.
- Stakeholder accountability and public reporting.
- Regulator engagement and inspection readiness.
- Board evaluation and effectiveness review.
- Governance maturity assessment and improvement roadmap.
- Continuous improvement of telecom governance practice.
- Capstone: presenting a telecom governance improvement plan.

Conclusion

By successfully completing Corporate Governance for the Telecommunications Sector, participants will gain a practical command of telecom governance principles and licence obligations, board structures and regulatory accountability, competition, spectrum and consumer oversight, cyber, data and integrity governance, and disclosure, regulatory relations and governance improvement. They will acquire skills in licence compliance governance, board oversight design, regulatory accountability, and governance reporting that strengthen trust in telecom institutions. Gentex Training Center designs the programme to help professionals govern telecom organisations with confidence.





FAQs for the Corporate Governance for the Telecommunications Sector course

Q1 What is the "Corporate Governance for the Telecommunications Sector" course about?

It prepares board members and governance professionals to govern telecom operators and regulators within a demanding regulatory setting. The course spans telecom governance foundations, board structures and regulatory accountability, competition, spectrum and consumer oversight, cyber, data and integrity governance, and disclosure, regulatory relations and improvement.

Q2 What are the key benefits of the "Corporate Governance for the Telecommunications Sector" course?

You gain a practical command of telecom sector governance that links the licence a telecom operator holds with the governance and accountability discipline that sustains it. The course improves licence compliance governance and board design, strengthens regulatory accountability and consumer oversight, sharpens cyber and data governance practice, and gives you disclosure and regulator engagement discipline that builds public trust.

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Q3 What skills will I gain from the "Corporate Governance for the Telecommunications Sector" course?

You will develop four core skills: telecom licence obligation and regulatory governance application, board and committee structure design for regulated operators, competition, spectrum and consumer oversight practice, and cyber, data and integrity governance with regulatory disclosure and reporting.

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Q4 What tools, methods, or standards are covered in the "Corporate Governance for the Telecommunications Sector" course?

The course covers governance principles and their application to telecom operators, the regulatory landscape of national regulators and international bodies, licence conditions, obligations and reporting duties, universal service and accessibility obligations, state ownership, mixed ownership and privatisation governance, board composition, independence and state representation, board and committee architecture for regulated operators, accountability to government, regulator and shareholders, governance codes, listing rules and sector requirements, licence compliance governance and reporting to the regulator, board secretariat, records and governance documentation, competition governance and market dominance oversight, interconnection, wholesale access and pricing governance, spectrum allocation, licensing and management oversight, consumer protection, complaints and service quality duties, tariff approval and pricing transparency, universal service fund and rural coverage governance, cybersecurity governance and network integrity oversight, incident response, resilience and critical infrastructure duties, data privacy, subscriber data protection and lawful access, ethics, conflicts of interest and related-party transactions, anti-bribery and procurement integrity in telecom operations, whistleblowing, speak-up and integrity culture, disclosure obligations and regulatory reporting requirements, stakeholder accountability and public reporting, regulator engagement and inspection readiness, board evaluation and effectiveness review, and governance maturity assessment and improvement roadmapping.



Q5 How is the "Corporate Governance for the Telecommunications Sector" course applied in real-world practice?

Participants apply it to real work such as mapping governance and regulatory accountabilities, reviewing board oversight of a licence obligation, designing a board or committee charter for a regulated operator, handling a cyber incident at board level, preparing a compliance report for the regulator, running a board effectiveness review, and presenting a telecom governance improvement plan. The same methods support inspection readiness and governance maturity improvement.