CERTIFIED LOGISTICS PROFESSIONAL



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Introduction

Logistics turns a purchase order into goods in the right place, at the right time, at a cost the business can carry. It covers transport, warehousing, inventory, customs, and the information that ties them together, and a weak link in any one shows up as delay, damage, or unexpected cost. This Certified Logistics Professional Training Course gives logistics coordinators, warehouse supervisors, and supply chain professionals a complete working method across the discipline. Participants learn network and transport planning, freight and customs coordination, warehouse operations, inventory control, and performance measurement. Furthermore, the course connects logistics decisions to service levels, cost, and compliance.

Certified Logistics Professional Course Objectives

- Apply logistics strategy across inbound, internal, outbound, and reverse flows.
- Design distribution networks and select transport modes on total cost and service.
- Manage carriers and freight forwarders with clear performance measures.
- Apply Incoterms 2020 and customs documentation to cross-border movements.
- Plan warehouse operations: receiving, put-away, picking, packing, and dispatch.
- Control inventory with ABC and XYZ classification and replenishment rules.
- Apply safety, load security, and dangerous goods requirements.
- Use WMS, TMS, barcode, and tracking systems effectively.
- Measure performance with cost per shipment, delivery reliability, and stock accuracy.
- Manage logistics risk: disruption, damage, and capacity constraints.

Course Methodology

- Facilitated sessions built on real shipment records, warehouse data, and freight logs.
- Case workshops on delayed consignments, damage claims, and cost overruns.

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- Spreadsheet drills on landed cost, mode comparison, and reorder point calculation.
- Warehouse layout and slotting exercises using order profile data.
- Group exercise on a logistics improvement plan with measurable targets.

Who Should Take This Course

- Logistics and distribution coordinators and managers.
- Warehouse and stores supervisors.
- Transport and freight planning officers.
- Import, export, and customs documentation staff.
- Inventory controllers and stock officers.
- Supply chain analysts and operations support staff.

Certified Logistics Professional Course Outlines

Day 1: Logistics Strategy and Network Design

- Logistics scope and its role in service and cost performance.
- Inbound, internal, outbound, and reverse flows.
- Network design: nodes, lanes, and service coverage decisions.
- Centralised versus decentralised distribution.
- Logistics cost drivers and total cost thinking.
- Service level definition and reliability targets.
- Outsourcing, 3PL selection, and make-or-buy evaluation.

Day 2: Transport, Freight, and Customs

- Mode selection: road, sea, air, rail, and multimodal comparison.

- Carrier and forwarder selection criteria and scorecards.
- Freight rates, surcharges, and invoice auditing.
- Consolidation, load building, and vehicle turnaround.
- Incoterms 2020 and their effect on cost and risk transfer.
- Customs documentation, clearance steps, and demurrage avoidance.
- Cargo insurance, liability limits, and claims handling.

Day 3: Warehouse and Distribution Operations

- Warehouse layout, zoning, and flow types.
- Receiving, inspection, put-away, and discrepancy handling.
- Picking strategies: zone, batch, wave, and cluster.
- Packing standards, staging, and load building.
- Slotting by velocity, cube, and affinity.
- Labour planning and shift design for peak volumes.
- Safety controls, manual handling, and housekeeping standards.

Day 4: Inventory Control and Stock Accuracy

- Inventory types and the cost of holding and not holding stock.
- ABC and XYZ classification and control levels.
- Economic order quantity, safety stock, and reorder point setting.
- Cycle counting design and stock accuracy governance.
- Returns, damages, and quarantine handling.
- Ageing, slow movers, and obsolescence control.
- Adjustment approval levels and audit trail practice.

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Day 5: Technology, Risk, and Performance Management

- WMS, TMS, barcode, and tracking systems in logistics.
- Data quality and master data for logistics operations.
- Logistics risk register and continuity planning.
- Dangerous goods handling, segregation, and documentation.
- KPIs: cost per shipment, on-time delivery, order accuracy, and stock accuracy.
- Reporting to management and customer service review.
- Building a logistics improvement roadmap.

Conclusion

By successfully completing the Certified Logistics Professional Training Course, participants will have acquired a thorough working knowledge of logistics strategy, transport and customs coordination, warehouse operations, inventory control, logistics technology, risk management, and performance measurement. They will leave able to move goods reliably at a controlled cost, keep records that match reality, and report logistics performance with figures management and customers accept. Gentex Training Center delivers this programme with logistics practitioners who manage these operations daily.

FAQs for the Certified Logistics Professional course

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Q1 What is the "Certified Logistics Professional" course about?

It is a five-day programme covering the logistics discipline end to end. It deals with network and transport planning, freight and customs coordination, warehouse operations, inventory control, logistics technology, risk, and performance measurement.

Q2 What are the key benefits of the "Certified Logistics Professional" course?

Participants cut freight and handling cost through consolidation, mode choice, and invoice auditing, and improve delivery reliability by planning handovers properly. They also gain one consistent set of logistics measures that shows management where cost and service are actually going.

Q3 What skills will I gain from the "Certified Logistics Professional" course?

You will gain logistics network and transport planning, freight, customs, and documentation management, warehouse operations and inventory control, and logistics technology application with risk and performance management.

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Q4 What tools, methods, or standards are covered in the "Certified Logistics Professional" course?

The course works with network design covering nodes, lanes and service coverage, mode selection across road, sea, air and rail, carrier and forwarder scorecards, freight rate and surcharge structures with invoice audit, consolidation and load building methods, Incoterms 2020 rules, customs documentation and demurrage avoidance, cargo insurance and liability limits, U-flow, I-flow and through-flow warehouse layouts, velocity-based slotting, wave and batch picking, ABC and XYZ classification, economic order quantity and safety stock models, cycle counting with tolerance thresholds, WMS, TMS and barcode tracking systems, dangerous goods segregation rules, and KPIs including cost per shipment, on-time delivery and stock accuracy.

Q5 How is the "Certified Logistics Professional" course applied in real-world practice?

Teams apply it when planning a delivery network, booking freight and consolidating loads, clearing a consignment through customs, redesigning a warehouse zone, setting reorder levels, running cycle counts, and preparing monthly logistics performance reports.